

Form – Participant Exit Interview

Participant: NDIS number:
Why are you leaving Headway Gippsland, or what led you to the decision to leave?
How do you feel we could've assisted you better:
Do you have any feedback or suggestions for how we can improve our services?
Do you feel you received proper and complete information regarding utilising your NDIS plan?
Would you consider staying with Headway for services? If so, what do you feel would need to change for this to happen?
Were decisions and outcomes explained to you?
Were your circumstances and needs considered?
New provider:
Signed service Agreement: Yes or No